



# HARVARD MEDICAL SCHOOL

## DEPARTMENT OF CONTINUING EDUCATION

### Coaching in Medicine & Leadership

September 24–25, 2010

at Renaissance Boston Waterfront Hotel, Boston, MA

**Program Directors** Carol Kauffman, PhD, ABPP, PCC; Margaret Moore, MBA; Christopher Palmer, MD

**Offered by** Harvard Medical School/McLean Hospital, Institute of Coaching

#### Course Description

Coaches facilitate a change process that mobilizes strengths to realize the potential of individuals and organizations. Over the past 25 years coaching has emerged as a competency dedicated to helping people change, develop, and meet personal and professional goals, while building motivation, self-efficacy, resilience, and the capacity for further development. Coaches now serve a \$1.5 billion market annually. Fewer than 20% of professional coaches are from the mental health or medical fields. The most mature market segment is executive coaching for leadership in organizations, while the application of coaching in health care is at an early stage. In both areas, the research literature while small, is growing rapidly.

The third annual McLean Hospital and Harvard Medical School Coaching conference is led by the new Institute of Coaching—[www.instituteofcoaching.org](http://www.instituteofcoaching.org)—and serves physicians, health care providers, executive coaches, and coaches in health care by exploring the theory, research, and practice of coaching. This energizing and groundbreaking event features lectures by world leaders in adult development, leadership, coaching, and coaching research, combined with coaching exercises and demonstrations. Special offerings include separate tracks for coaching skills practice in health care and leadership, three-hour experiential workshops, and a pianist/psychiatrist who will share George Gershwin's story of life transformation.

**For further information:** contact [info@instituteofcoaching.org](mailto:info@instituteofcoaching.org) or call (800) 381-4955.

#### Learning Objectives: At the end of the conference people will understand:

- Basic introduction and varying theoretical perspectives on coaching.
- Working definitions of coaching and key distinctions from therapy and consulting.
- Primary models and theories that inform coaching theory and practice.
- Overview of emerging research on coaching models and efficacy.
- Learn basic coaching skills, which can be applied immediately in medical, therapy, or leadership practices to enhance outcomes.

Visit [www.instituteofcoaching.org](http://www.instituteofcoaching.org) to view the 2009 conference highlights, further resources, and more information on presenters. Connect with other conference attendees at [www.linkedin.com](http://www.linkedin.com) (search Groups to find Harvard Coaching Conference).

#### Attendance Limited – register early!

#### REGISTRATION INFORMATION

Tuition Fee (Doctoral Level Professionals): \$495 (USD). Reduced Fee for Residents, Fellows in Training (with a letter of verification from Department Chair), Allied Health Professionals, and Coaches: \$445 (USD). All foreign payments must be made by a draft on a United States Bank. If paying by check, please make payable to *Harvard Medical School* and mail with completed registration form to **Harvard Medical School, Department of Continuing Education, P.O. Box 825, Boston, MA 02117-0825**. If paying by credit card, please register online at [www.cme.hms.harvard.edu/courses/coaching](http://www.cme.hms.harvard.edu/courses/coaching). **Telephone or mail-in registration with credit card payment is not accepted.** Inquiries should be directed to the above address, made by phone: (617) 384-8600, Monday–Friday, 10 A.M. to 4 P.M. (EST), or by email: [hms-cme@hms.harvard.edu](mailto:hms-cme@hms.harvard.edu). Upon receipt of registration a confirmation letter will be mailed to the address listed on the form.

#### ONLINE INFORMATION:

To register or view course information online, visit: [www.cme.hms.harvard.edu/courses/coaching](http://www.cme.hms.harvard.edu/courses/coaching).

#### REFUND POLICY:

A handling fee of \$60 is deducted for cancellation. Refund requests must be received by mail one week prior to the course. No refunds will be made thereafter.

#### COURSE LOCATION:

All sessions will be held at the Renaissance Boston Waterfront Hotel, 606 Congress Street, Boston, MA Telephone: (617) 338-4111.

#### ACCOMMODATIONS:

Hotel rooms in Boston are limited. You are urged to make your reservations early. A limited number of rooms have been reserved at the Renaissance Boston Waterfront Hotel (Telephone: (617) 338-4111) until September 2, 2010. Please specify that you are enrolled in this course to receive a reduced room rate of \$289 per night/single. A map of Boston listing local hotels will be sent with your confirmation of enrollment. For additional housing assistance, call Boston Reservations at (617) 332-4199.

#### TRAVEL:

Please do not make non-refundable airline reservations until your enrollment in the course has been confirmed. You can make your airline reservation by calling the HMS Travel Desk toll free 1(877) 4-HARVMD (1-877-442-7863), Monday–Friday, 9 A.M. to 8 P.M. (EST). From outside the U.S., Canada, and the Virgin Islands, please call (617) 559-3764.

Program changes/substitutions may be made without notice.

### AGENDA: Coaching in Medicine & Leadership

#### Friday, September 24, 2010

##### Morning

7:00 – 8:00	<b>Registration and Continental Breakfast</b>
8:00 – 8:15	<b>Welcome</b> Carol Kauffman, PhD, ABPP, PCC; Margaret Moore, MBA
	<b>KEYNOTES</b>
8:15 – 9:15	<b>Coaching Ten Tenets of Leadership</b> Sanjiv Chopra, MD Introduced by Phil Levendusky, PhD
9:15 – 9:45	<b>State of the Coaching Union</b> Carol Kauffman, PhD, ABPP, PCC <b>Vision of Excellence Award</b> Sir John Whitmore
9:45 – 10:45	<b>Why Coaching is the Right Profession for the 21st Century: The GROW Model and Beyond</b> Sir John Whitmore
10:45 – 11:00	Break & Networking
11:00 – 12:00	<b>TRACKS</b>
	<b>Track 1: From Good to Great</b> Coaching Insights and Demonstrations Sir John Whitmore, moderated by Lew Stern, PhD
	<b>Track 2: Translation of Theory into Coaching</b> The Transtheoretical Model Gabe Highstein, PhD
	<b>Track 3: Bridging Theory to Leadership Coaching</b> ACT Principles in Action (Acceptance and Commitment Therapy) Susan David, PhD
12:00 – 1:30	Lunch & Networking

##### Afternoon

1:30 – 3:30	<b>THREE TRACKS</b>
	<b>Track 1 (cont'd): From Good to Great</b> Coaching Insights and Demonstrations David Peterson, PhD, moderated by Lew Stern, PhD
	<b>Track 2 (cont'd): Translation of Theory into Coaching</b> Self-Determination Theory Edward Deci, PhD
	<b>Track 3 (cont'd): Bridging Theory to Leadership Coaching</b> ACT Principles in Action (Acceptance and Commitment Therapy) Susan David, PhD
3:30 – 4:00	Break & Networking
	<b>KEYNOTE</b>
4:00 – 5:30	<b>Positivity &amp; Coaching</b> Barbara Fredrickson, PhD
5:30 – 7:30	Reception & Networking

#### Saturday, September 25, 2010

##### Morning

7:00 – 8:00	<b>Registration and Continental Breakfast</b>
	<b>KEYNOTES</b>
8:00 – 8:45	<b>A Systems Approach to Coaching</b> Richard Schwartz, PhD
8:45 – 10:30	<b>Coaching with Compassion</b> Richard Boyatzis, PhD
10:30 – 10:45	Break
10:45 – Noon	<b>TRACKS</b>
	<b>Track 1: From Coaching Evidence to Coaching Demonstration</b> Margaret Moore, MBA
	<b>Track 2: Internal Family Systems Approach to Coaching</b> Richard Schwartz, PhD; Nick Craig; Carol Kauffman, PhD, ABPP, PCC
	<b>Track 3: Overcoming Immunity to Change</b> Robert Kegan, PhD
12:00 – 1:30	Lunch (on your own)

##### Afternoon

1:30 – 3:30	<b>Track 1 (Two Sessions)</b>
1:30 – 2:30	Session 1: <b>Future of the Coaching Triad: Physician + Coach + Patient</b> Edward Phillips, MD; David Judge, MD; Beth Frates, MD; Karen Lawson, MD
2:30 – 3:30	Session 2: <b>Coaching Practice for Health Professionals</b> Karen Lawson, MD
	<b>Track 2 (cont'd): Internal Family Systems Approach to Coaching</b> Richard Schwartz, PhD; Nick Craig; Carol Kauffman, PhD, ABPP, PCC
	<b>Track 3 (cont'd): Overcoming Immunity to Change</b> Robert Kegan, PhD
3:30 – 3:50	Break
	<b>KEYNOTE</b>
3:50 – 5:20	<b>Resilience &amp; Transformation: George Gershwin</b> Richard Kogan, MD, and piano
5:20 – 5:30	<b>Closing Remarks</b>

**Register Early! Last Year Sold Out!**

### Course Faculty

**Christopher Palmer, MD**, is Director of the Department of Postgraduate and Continuing Education at McLean Hospital, a research physician in both the Behavioral Psychopharmacology Research Laboratory and the Sleep Research Program at McLean Hospital, and a practicing psychiatrist, specializing in treatment-resistant cases. He is an Instructor in Psychiatry at Harvard Medical School.

**Carol Kauffman, PhD, ABPP, PCC**, is the Director of the Institute of Coaching and an Assistant Clinical Professor at Harvard Medical School, Department of Psychiatry. She is a 30-year veteran psychologist at McLean Hospital, and has an active leadership coaching and coach supervision practice. In the U.K. she is Chief Supervisor of Meyler Campbell, a U.K. business coaching program, and a founder of ATAIN Partners a leadership development and coaching company. This year she finishes her tenure as Editor in Chief of *Coaching: An International Journal of Theory Research and Practice*. Some of her papers including the HBR Special Report on Executive Coaching are available at [www.CarolKauffman.com](http://www.CarolKauffman.com).

**Margaret Moore (Coach Meg), MBA**, Co-Director of the Institute of Coaching at McLean Hospital/Harvard Medical School, is an entrepreneur who founded Wellcoaches Corporation in 2000, following 17 years in the biotechnology industry, to establish standards for professional coaches in health care. She co-authored the *Lippincott, Williams & Wilkins Coaching Psychology Manual*, the first coaching textbook in health care. Margaret's collaboration with Edward Phillips, MD, to teach physicians a basic coaching roadmap, led to the launch of the Harvard Medical School Institute of Lifestyle Medicine, of which she is a founding advisor.

**Susan David, PhD**, Co-Director of the Institute of Coaching at McLean Hospital/Harvard Medical School, is a research associate at Yale University and founder of Evidence Based Psychology ([www.evidencebasedpsychology.com](http://www.evidencebasedpsychology.com)). Dr. David specializes in the application of evidence-based scientific methods to emotional intelligence, engagement, and coaching, with a specific focus on high performance leadership. Her clients are CEOs, senior executives, and boards of leading global organizations. She is the recipient of fourteen scholarships and research grants including two for research on emotions in well-being and coaching. Dr. David is on the editorial boards of two coaching journals and is currently authoring and editing books on Engagement and Positive Psychology.

**Sanjiv Chopra, MD**, is Professor of Medicine and Faculty Dean for Continuing Medical Education at Harvard Medical School, and Senior Consultant in Hepatology at the Beth Israel Deaconess Medical Center, Boston, Massachusetts. He serves as the Course Director of several CME courses including seven annual Current Clinical Issues in Primary Care (PriMed) conferences held in collaboration with UCLA, Johns Hopkins, Baylor College of Medicine, University of Miami, Northwestern University, and Columbia Presbyterian College of Physicians and Surgeons. Dr. Chopra is Editor-in-Chief of the Hepatology Section of *UpToDate*, the most widely used electronic textbook in the world (subscribed to by an estimated 300,000 physicians worldwide). Dr. Chopra presents on leadership and success, and has received several teaching awards including being elected as a Master of the American College of Physicians, for being "citizen physicians, educational innovators, scientific thinkers and humanists who inspire those around him or her and sets the standards for quality in medicine."

**Sir John Whitmore** is Executive Chairman of Performance Consultants. He is a pre-eminent thinker in leadership and organizational change and works globally with leading multinational corporations to establish coaching management cultures and leadership programs. He has written five books on sports, leadership, and coaching, of which *Coaching for Performance* is the best known having sold 500,000 copies in 17 languages.

**Robert Kegan, PhD**, is a psychologist who teaches, researches, writes, and consults about adult development, adult learning, and professional development. The Meehan Professor of Adult Learning at Harvard Graduate School of Education, he is also educational chair of the Institute for Management and Leadership in Education; and co-director of a joint program with the Harvard Medical School to bring principles of adult learning to the reform of medical education. With Lisa Lahey he is co-author of the book *Immunity to Change* and co-director of Minds at Work, LLC, a coach-training institute [www.mindsatwork.com](http://www.mindsatwork.com).

**Edward M. Phillips, MD**, is Assistant Professor of Physical Medicine and Rehabilitation at Harvard Medical School. He is Director of Outpatient Medical Services of the Spaulding Rehabilitation Hospital Network and Assistant Psychiatrist in the Department of Physical Medicine and Rehabilitation at Massachusetts General Hospital and Consultant at Brigham and Women's Hospital. He is course director, and co-author with Margaret Moore, of the Harvard Medical School Department of Continuing Medical Education online course "Lifestyle Medicine for Weight Management" and has launched the Institute of Lifestyle Medicine to help physicians walk the walk, talk the talk, and help patients master lifestyle change.

**Elizabeth Frates, MD**, is a Clinical Instructor in the Department of Physical Medicine and Rehabilitation at Harvard Medical School, Assistant Director of Medical Education of the Institute of Lifestyle Medicine, and a certified wellness coach. Dr. Frates received her BA degree from Harvard University and medical degree from Stanford University School of Medicine. Dr. Frates teaches the Human Central Nervous System, Musculoskeletal System, Nutrition and Introduction to the Professions to the first- and second-year Harvard Medical students. She has won multiple teaching awards over the years. Beth completed her internship in Internal Medicine at Massachusetts General Hospital and her residency in Physical Medicine and Rehabilitation at Spaulding Rehabilitation Hospital, where she served as Chief Resident. She co-authored *Life After Stroke: The Guide to Recovery and Preventing Another Stroke* published by Johns Hopkins University Press.

**David Judge, MD**, completed his residency training in internal medicine at Columbia Presbyterian Medical Center and joined the Bulfinch Medical Group at Massachusetts General Hospital in 1999. He completed an undergraduate degree in biomedical engineering and public health studies and had experience in health policy work prior to entering medical school. Dr. Judge's clinical work has focused on internal medicine and primary care sports medicine. He co-chaired the LMR (electronic medical record) Users Group at MGH and the launch of the Ambulatory Practice of the Future (APF) Committee at MGH, a consortium of the Massachusetts General Physicians Organization, the MGH Lab of Computer Science, the Center for the Integration of Medicine and Innovative Technology, and the Stoeckle Center for Primary Care Innovation at MGH. The APF team has completed the design of a new practice which opens in the spring of 2010 on the MGH campus, led by Dr. Judge as its Medical Director. Dr. Judge is currently the co-Program Leader of the Clinical Systems Innovation Program at the Center for the Innovation of Medicine and Innovative Technology (CIMIT) at MGH.

**Barbara Fredrickson, PhD**, is the Kenan Distinguished Professor and Director of the Positive Emotions and Psychophysiology Laboratory (a.k.a. PEP lab, [www.PositiveEmotions.org](http://www.PositiveEmotions.org)) at the University of North Carolina at Chapel Hill, where she holds appointments in Psychology and the Kenan-Flagler School of Business. She earned her undergraduate degree from Carleton College and her doctorate from Stanford University and has previously held faculty positions at Duke University and the University of Michigan. She has received numerous honors for her research on the benefits of positive emotions, including the American Psychological Association's Templeton Prize in Positive Psychology and the Society for Experimental Social Psychology's Career Trajectory Award. Her work has also received more than ten consecutive years of research funding from the National Institute of Mental Health. She is co-author of a leading introductory psychology textbook, and with the publication of *Positivity* (ThreeRivers Press, 2009) she has written about her research for general audiences as well. For more information on Fredrickson's work, please visit [www.PositivityRatio.com](http://www.PositivityRatio.com).

**Law Stern, PhD**, is a Senior Advisor to the Institute of Coaching at McLean Hospital/Harvard Medical School, Clinical Instructor at Harvard Medical School, and Non-clinical Consultant at McLean. Law serves as Executive Director of the Foundation for International Leadership Coaching, and President of Stern Consulting. Since 1977, he has served as a leader, executive and leadership coach, and consulting psychologist, including Co-founder and President of the New England Society for Applied Psychology, Co-founder and Chairman of the Board of the Executive Coaching Forum, Founder and Director of the Graduate Program in Executive Coaching at the Massachusetts School of Professional Psychology (MSPP), and Co-founding Board Member of the Graduate School Alliance for Executive Coaching. Dr. Stern received his BA with Honors from the University of Massachusetts in Amherst and his MA and PhD in Psychology from the University of Minnesota. He is a licensed psychologist in Massachusetts. He authored *Executive Coaching: A Working Definition*, *The Executive Coaching Handbook*, and *Executive Coaching: Building and Managing Your Professional Practice*.

**Richard Schwartz, PhD**, earned his PhD in Marriage and Family Therapy from Purdue University, after which he began a long association with the Institute for Juvenile Research at the University of Illinois at Chicago, and more recently at The Family Institute at Northwestern University, now Associate Professor at both institutions. He is co-author, with Michael Nichols, of *Family Therapy: Concepts and Methods*, the most widely used family therapy text in the United States. In 2000, Richard Schwartz founded The Center for Self Leadership in Oak Park, Illinois, at [www.selfleadership.org](http://www.selfleadership.org). Dr. Schwartz is a fellow of the American Association for Marriage and Family Therapy, and serves on the editorial boards of four professional journals. He has published four books and over fifty articles about internal family systems. His books include *Internal Family Systems Therapy*, *Introduction to the Internal Family Systems Model*, and *The Mosaic Mind*, as well as *Metaframeworks*. A new book about using IFS with couples, titled *You Are the One You've Been Waiting For*, was published in September 2008. Dr. Schwartz maintains a private practice in Oak Park, Illinois.

**Edward Deci, PhD**, is Helen F. and Fred H. Gowen Professor in the Social Sciences and Professor of Psychology at the University of Rochester. He holds a PhD in psychology from Carnegie-Mellon University. For more than 40 years Deci has been engaged in a program of research on human motivation. Much of this work, done in collaboration with Richard M. Ryan, has led to and been organized by Self-Determination Theory and has been published in the top journals in psychology, including *Psychological Bulletin*, *American Psychologist*, and *Journal of Personality and Social Psychology*. Deci has published ten books, including: *Intrinsic Motivation* (Plenum, 1975); *The Psychology of Self-Determination* (D. C. Heath, 1980); *Intrinsic Motivation and Self-Determination in Human Behavior* (co-authored with R. M. Ryan, Plenum, 1985); *Why We Do What We Do* (Putnam, 1995; Viking/Penguin, 1996); and *The Handbook of Self-Determination Research* (co-edited with R. M. Ryan, University of Rochester Press, 2002).

**Richard Boyatzis, PhD**, is Professor in the Departments of Organizational Behavior, Psychology, and Cognitive Science at Case Western Reserve University and Adjunct Professor at ESADE. He is the author of more than 150 articles and books on leadership, competencies, EI, and change from a complexity perspective, including: *The Competent Manager*; *Primal Leadership* with Daniel Goleman and Annie McKee, in 28 languages; *Resonant Leadership*, with Annie McKee; and *Transforming Qualitative Information*.

**Richard Kogan, MD**, has a distinguished career both as a concert pianist and as a psychiatrist. He has been praised for his "eloquent, compelling, and exquisite playing" by the *New York Times*, and the *Boston Globe* wrote that "Kogan has somehow managed to excel at the world's two most demanding professions." He has gained renown for his lecture/recitals that explore the role of music in healing and the influence of psychological forces on the creative output of composers such as Mozart, Beethoven, Chopin, Schumann, Tchaikovsky, George Gershwin, and Leonard Bernstein. He has given these presentations at music festivals, concert series, medical conferences, and scholarly symposia throughout the world. Dr. Kogan has recorded the DVD "Music and the Mind: The Life and Works of Robert Schumann" for Yamaha/Touchstar Productions. He is a graduate of the Juilliard School of Music Pre-college, Harvard College, and Harvard Medical School. He has a private practice of psychiatry in New York City and is affiliated with Weill Cornell Medical College as Co-Director of its Human Sexuality Program. He is also Co-Chairman and Artistic Director of the recently established Weill Cornell Music/Medicine Initiative.

**David B. Peterson, PhD**, is Senior Vice President at PDI Ninth House, where he serves as leader of executive coaching services with responsibility for 200 coaches worldwide. Based in San Francisco, he specializes in coaching for CEOs and senior executives in Global 1000 companies, helping organizations design their own coaching programs, and leading master-level workshops for other coaches.

**Gabe Highstein, PhD, RN**, is a behavioral psychologist specialized in the Transrational Model of Change, consultant, and coach trainer as a faculty member of Wellcoaches Corporation which trains health professionals as health and wellness coaches. Gabe was a researcher at the Washington University School of Medicine in St. Louis, MO, where her CDC, NIH, and foundation funded projects focused on training coaches to recognize participants' stage of behavior change and deliver appropriate interventions based on stage of readiness. She served as the Director of Grant Funded Research at the Cancer Prevention Research Center at the University of Rhode Island where the Transrational Model of Behavior Change was developed.

**Karen Lawson, MD**, is Assistant Professor at the University of Minnesota's Family Medicine and Community Health, and Director of Health Coaching at the UMN Center for Spirituality and Healing. Karen co-designed and has taught the health coaching curriculum since the program's inception in 2005. She is a physician, board certified in both Family Medicine and Holistic Medicine. She was the 2003/5 President of the American Holistic Medical Association, and a founding Diplomat of the American Board of Integrative and Holistic Medicine. Dr. Lawson, a published author and researcher, teaches in the medical school and in the Center's graduate courses. Other interests include dance, yoga, nutrition, and mind/body medicine. Karen consults for other institutions and speaks nationally to diverse audiences on the power of coaching and integrated and holistic health care practices, as well as the importance of self-care.

**Nick Craig** is the President of the Authentic Leadership Institute (ALI), a leadership consulting firm committed to helping good managers become great leaders. With an integrated offering of leadership workshops, executive coaching and organizational consulting, ALI is a catalyst in helping executives, leadership teams, and organizations achieve their highest levels of authenticity, performance, and potential. Nick is co-author of *Finding Your True North* with Bill George of Harvard Business School.

### Continuing Education

**Physicians:** Harvard Medical School is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. Harvard Medical School designates this educational activity for a maximum of 14.5 AMA PRA Category 1 Credit(s).™ Physicians should only claim credit commensurate with the extent of their participation in the activity.

**Psychologists:** McLean Hospital is approved by the American Psychological Association to sponsor continuing education for psychologists. McLean Hospital maintains responsibility for this program and its content. Participants meeting requirements will receive 14.5 CE credits.

**Nurses:** This program meets the requirements of the Massachusetts Board of Registration in Nursing (244 CMR 5.00) for 14.5 contact hours of nursing continuing education credit. Advance practice nurses, please note: educational activities which meet the requirements of the ACCME (such as this activity) count toward 50% of the nursing requirement for ANCC accreditation.

**Social Workers:** This program has been approved for 14.5 Approved Entity Continuing Education hours for relicensure, in accordance with 258 CMR. Collaborative of NASW and the Boston College and Simmons Schools of Social Work Authorization Number D 42309.

**Licensed Mental Health Counselors:** McLean Hospital is an NBCC Approved Continuing Education Provider (ACEPT™) and may offer NBCC approved clock hours for events that meet NBCC requirements. The ACEP solely is responsible for all aspects of the program. The hospital's provider number is 6085. This program is approved for 14.5 clock hours of CE credit or 1.45 CEU.

**ICF Coaches:** ICF Continuing Coach Education Credits pending.



September 24–25, 2010

Tuition Fee (Doctoral Level Professionals): \$495 (USD)

### COACHING IN MEDICINE & LEADERSHIP

Course # 03014207

Residents\*/Fellows in Training,\* Allied Health Professionals, and Coaches: \$445 (USD)

Learn more and see highlights of last year's conference at the Institute of Coaching website: [www.instituteofcoaching.org](http://www.instituteofcoaching.org)

Check is enclosed: Please make your check payable to Harvard Medical School and mail it with this registration form to: Harvard Medical School-Department of Continuing Education, P.O. Box 825, Boston, MA 02117-0825

#### Please Print Clearly—All Fields Required

Name \_\_\_\_\_ Degree \_\_\_\_\_  
First Middle Initial Last

Mailing Address \_\_\_\_\_  
Street City State Zip Code

Daytime Phone ( ) \_\_\_\_\_ Fax Number ( ) \_\_\_\_\_

E-Mail Address \_\_\_\_\_  Please check if you wish to be excluded from receiving email notices of future HMS-DCE programs.

Professional School Attended \_\_\_\_\_ Year of Graduation \_\_\_\_\_ Profession \_\_\_\_\_

Primary Specialty (Physicians Only) \_\_\_\_\_ Board Certified: Yes  No  Organization Affiliation \_\_\_\_\_

\*A letter of verification from Department Chair must accompany the registration form for a reduced fee.

<b>I will attend:</b> Friday: (choose one)	<input type="checkbox"/> Track 1: Coaching Insights and Demonstrations	Saturday: (choose one)	<input type="checkbox"/> Track 1: From Coaching Evidence to Coaching Demonstration
	<input type="checkbox"/> Track 2: The Transrational Model		<input type="checkbox"/> Track 2: Internal Family Systems Approach to Coaching
	<input type="checkbox"/> Track 3: Bridging Theory to Leadership Coaching		<input type="checkbox"/> Track 3: Overcoming Immunity to Change

Registrations paid by credit card may be made online at: [www.cme.hms.harvard.edu/courses/coaching](http://www.cme.hms.harvard.edu/courses/coaching)

Online registrants: Add the first **three characters** of source code found here. ⇔ Source Code: A B C X Z